

Employee of the Year Nomination

2017 Nominee

Employee Name: Matt McClure

Department: Learning Center

Nominated By: Lotus Yon

Describe the specific contributions (and effect) the employee has made in the department or Northwest Community Healthcare during calendar year 2017.

Matt is a hidden gem at NCH. He has been making so many instrumental impacts at this organization since the day he started and yet, he refuses to ever take the credit for them. Every time I praise Matt for a huge success, he immediately starts listing off and praising everyone else that remotely touched the project. This is leadership. Just this past year, Matt has contributed to a complete revamp of the safety training; saved us money by going above and beyond the call of duty to take pictures at our Annual Recognition Dinner because he has extra awesome skills; built brand new programs for HIM and Coding; contributed to the design of our SOPs; assisted in several departmental training initiatives; developed multiple videos to showcase our employees; took on the lead training role for the ERP at the last minute and has done a stellar job with it.

Provide examples of how this employee serves as a role model of the following NCH Values.

Compassion:

Matt has gone above and beyond the call of duty because of his compassion. He learned that we were in a difficult spot with pictures for our recognition initiatives such as the Annual Recognition Dinner and the quarterly and annual awards. He volunteered to take the pictures for these including some times that were out of the normal workday. He has committed some of his own resources to do this and has been instrumental in saving us costs. All this out of the goodness of his heart!

Commitment:

You would never know it by first meeting him but Matt is a stickler when it comes to solving problems. He comes off calm and collected but when he goes back to his desk to resolve a problem he heard about, he does not give up until it is done. There are so many examples of this. When we couldn't afford equipment we needed last year, Matt did extensive research to save us on cost. When he took on the training lead role for the ERP, he did not know most of what was being asked of him as he has never done something like this before but once he was assigned the role, he utilized all his resources and did a lot of research in order to produce impeccable deliverables. He always gets it done early too! Not just on time, but EARLY!



Excellence:

I have never seen a product that Matt has delivered that was not excellent. In fact, it is usually as close to perfect as you will ever find. The quality of his work is truly amazing. For example, he recently completed the End User Training Strategy which is a 16-page document. Remember, he has never done this before so I was expecting to be able to assist. When I received and reviewed it, I was floored by what a great job he did. He clearly did all possible research and utilized all possible resources. His questions were on point and the quality was second to none.

Integrity:

Matt is the most ethical and honest person I know. On several occasions, he was praised for projects that he worked on and he would respond by saying how much more other people contributed to it and gave them all the credit. This doesn't just show his integrity but it also shows how humble he is because he truly deserves more credit than he ever takes.

Collaboration:

There's no one that Matt won't help. He has collaborated with the rest of the Learning Center on many initiatives this past year including course designs, training material development and volunteering at LDIs and other events. He has collaborated with the HR Business Partners to develop SOPs. He has collaborated with departments across NCH to showcase their employees. He has collaborated with ProjectLIFT to ensure successful training. He has even collaborated with our departments and physicians on improving education for their employees.

Advancing Knowledge:

Matt attends conferences each year and brings back what he learns to our team in more ways than one. He not only helps educate the rest of our team, which helps them grow, but he also implements feedback and strategies to improve our services to the organization. Matt also continues his personal education through classes and certifications. I am so proud of the work he has done to advance his own knowledge as well as the knowledge of others.

How does this employee stand out from the crowd? Provide detailed examples:

Every time I hear others in the room talking about reasons why something cannot happen, Matt is looking for ways to make it happen. Matt has a can-do attitude that I hope more people adopt. There is no task too small for him but there is also no challenge too big for him. I can't count how many times I have heard people say to me, "I wish we could just clone him!" I wish that too!